



**SAROJ DHAKAL**  
DUBAI (U.A.E)  
PHONE:971-521208810  
EMAIL:[sdhakal62359@gmail.com](mailto:sdhakal62359@gmail.com)

### Strength:

I am looking forward to start my career in the industry in which I am keep to work in an organization that can improve my knowledge, thus providing me required exposure, responsibility & challenges with an opportunity to grow.

Having 5 years experience in the hospitality industry with demonstrated skill and knowledge and multi faceted working experience.

| Course | Institute  | University/board | Year of passing |
|--------|--|------------------|-----------------|
| S.L.C  | Jana jagriti higher secondary school                       | Nepal board      | 2013            |
| HSEB   | Jana Jana jagriti higher secondary school joyti H.S school | HSEB             | 2016            |

### Objective:

- ✓ To productively contribute in the field of food service management and customer relations seeking challenging catering position in the hospitality industry.
- ✓ To obtain a full-time position providing in-house catering for lunches, special events, and executive presentations.
- ✓ To contribute my educational background, experience skills in a position with a growing and dynamic hotels.

### Management skills:

- ✓ Can handle all back-office management functions, including employee relations and accounting.
- ✓ Can oversee client relations, order processing and routine upkeep of the business.
- ✓ Can coordinate efforts between customer needs and group personal.
- ✓ Can delegate suggestions and duties to other team members.

### Demonstrated Strengths:

- ✓ Successful working experience of 5 years at different hotels in the fields of food and beverage service.
- ✓ Commended for ability to serve and enhance customer satisfaction.
- ✓ Skilled at food and beverage preparation.
- ✓ Posses many traits of an effective communicator.

## WORKING EXPERIENCE SUMMARY:

1. Worked at **The Empire Lounge and Bar** in Kathmandu-Nepal.

**Job Title** : Waiter  
**Duration** : 1<sup>st</sup> Jul 2014 – 31<sup>th</sup> Dec 2015

**Job Title** : Bartender  
**Duration** : 20<sup>th</sup> Nov 2015 – 10<sup>th</sup> Dec 2017

2. Worked at **The Triangle Lounge and Bar** in Kathmandu - Nepal

**Job Title** : Bartender  
**Duration** : 15<sup>th</sup> Apr 2018 – 30<sup>th</sup> Nov 2018

3. Worked (**part time**) at **Magic Beans Pvt Ltd** Kathmandu Nepal

**Job Title** : part time Barista  
**Duration** : 13<sup>th</sup> Jan 2017 - 15<sup>th</sup> Nov 2018.

## SYSTEMS ABILITIES

- ✓ **Computer diploma**
- ✓ **Hotel Management System Like Ids Softwares, Posiflex, Lucid Promise.**
- ✓ **Waiter training in CTEVT**

## PERSONAL INFORMATION:

**Date of Birth** : February ,26,1998  
**Language Known** : English,Hindi,Nepali.  
**Father Name** : Laxmi Prasad Dhakal  
**Nationality** : Nepali  
**Passport No** : 09414408  
**Issue Place** : Chitwan  
**Issue Date** : 20/12/2015  
**Expiry Date** : 19/12/2025  
**Visa Status** : Visit visa (Expiry on 07/03/2019)

## DECLARATION

**I do hereby declare that all the statements made above are complete and correct to the best of my knowledge and belief.**

