

EMMANUEL K. KOLAWOLE

BARTENDER

Address: Al waha street, Al quoz 4 Dubai, UAE . Ph No: 971581253870 .

Email : Kelvinhemmy@gmail.com . Availability: Immediately



CURRICULUM VITAE

PROFESSIONAL SUMMARY

Exceptionally meticulous and energetic bartender with a 3 years experience in superior customer service record serving drinks in casual and fine dining establishments. Adept at handling stressful and unpleasant situations with complete courtesy and professionalism. Strong multitasker who thrives in a hectic high-pressure working environment.

CORE QUALIFICATIONS

- Cocktail Preparation
- Customer Relation
- POS system
- Cocktails and Wine creation
- Bar Management
- Excels at upselling
- Friendly and enthusiastic
- Inventory Control
- Mastery of classic cocktail recipe
- Collaborative team player
- Strong mathematical aptitude
- Signature Cocktails
- Wine Fundamentals & Food Pairings
- Multitasking
- Interpersonal communication
- Bartending skills(Flaring and juggling)
- Reliability and Good Memory
- Highly Efficient

PROFESSIONAL WORK EXPERIENCE

Bartender

06/2017 - up to date!!

Pizza hut - Dubai,UAE

- Mix drinks to make preferred cocktails.
- Maintain the bar and service area in a neat, clean and organized condition.
- Maintain productive relationships with customers and enhance clientele using referral base.
- Greet customers and take their drinks orders.
- Assisted customers with order decisions and provide information regarding various beverages.
- Read and followed standard cocktail recipes accurately.
- Cleaned the bar area and glassware
- Slice and pit fruit for garnishes
- Complete 8 to 10 different kinds of cocktails within a limited stipulated period of time.

Bartender

10/2015 - 02/2017

Mandarin Oriental Hotel - Kuala Lumpur,Malaysia

- Arrange glasses and bottles to maintain an attractive display in agreement with bar standards
- Sterilize and wash stemware when necessary
- Reach out to guests and offer assistance to them before they request for it
- Count drinks served to guests
- Place current bar tabs in front of guests all the time
- Anticipate guest's needs and follow the "Half-full" rule when offering another drink
- Be at full alert to guest signals, such as when they are raising their hands or looking directly at you, for orders
- Endeavor to know regular guests by names, occupations, and favorite drinks
- Stop serving drunk guests and call for taxi when necessary.
- Receive cash payment from guests and give them change when appropriate
- Develop an efficient work pace that keeps the customers at the bar and in the dining room satisfied at all time

- Engaged in small talk and jokes with clientele in order to build a rapport and ensure that
- they became repeat customers.
- Took food orders from guests at the bar and recommended beverage pairings to go with
- their meals,
- Memorized over a 30 cocktail including spirits and liquors recipes.
- Communicated product knowledge to facilitate guest decision making.
- Demonstrated ability to keep the bar organized, stocked and clean
- Monitored cash registers and collected payments for drinks and food

ACADEMIC QUALIFICATION

LINCOLN UNIVERSITY COLLEGE - Bachelor (Hons) in Hospitality Management.
Selangor, Malaysia

03/2014 - 03/2017

- Bachelor degree certificate in hospitality
- Official Academic Transcript

MIKEGINA HIGH SCHOOL
Ibadan , Nigeria

07/2007 - 07/2010

- Certificate of Completion and Official Transcript
- West African Examination Council (WAEC)

TECHNICAL SKILLS AND TRAINING

- Microsoft Office(Word, Excel,PowerPoint and Access)
- Operating System (windows 7,8,10, vista and XP)
- Food and beverages training certified certificate
- Excellent Basic Accounting Skill

PERSONAL INFORMATION AND LANGUAGE SKILLS

Gender: Male
Nationality:Nigerian
Age: 25
Marital status: Single
Languages: English(Fluently), Turkish (Average)

REFERENCE

- Available upon request !!!

PORTFOLIO

- Available upon request !!!