**ALAEDDINE MEJRI**

Al baraha, Dubai U.A.E

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**OBJECTIVE**

• To find a job with a healthy working atmosphere that allows sharing my knowledge and would enhance career growth and personal advancement.

•To work in a demanding environment where all my skills and knowledge are utilized in the top likely way for the implementation of organizational goals.

**WORK EXPERIENCE**

**MARCO POLO HAMMAMET SOUTH HOTEL**

**COMMI BARTENDER**

**TUNIS, TUNISIA**

**2009 - 2010**

***Duties and responsibilities:***

* Assisting to review drink sales to look for areas of improvement.
* Preparing alcoholic or non-alcoholic beverages for bar and patrons.
* Interacting with customers, taking orders and serving snacks and drinks.
* Assessing bar customers' needs and preferences and making recommendations.
* Planning seating for visitors, quantity of food and fitting drink menus.
* Welcomes visitors by greeting them, in person or on the telephone.
* Maintains safe and cleanliness by complying with procedures, rules, and regulations.

**VENCHI LELLA BAYA HAMMAMET SOUTH HOTEL**

**HEAD WAITER**

**TUNIS, TUNISIA**

**2010 - 2011**

***Duties and Responsibilities:***

* Responsible for training junior staff, evaluating customer satisfaction, promoting special menu items, monitoring waiters, assigning tasks, and solving customer complaints.
* Supervises and coordinates activities of dining room personnel to serve food aboard ship: Assigns duties, work stations, and responsibilities to personnel and directs their performances.
* May suggest entrees, dinner courses, and wines to guests.
* Completes the daily responsibilities that are set for each individual shift.
* Complete closing duties, including restocking items, turning off lights, etc.
* Conducts monthly inventory checks on all operating equipment and supplies.

**GOLDEN TOULIP AL MECHTEL HOTEL**

**CAPTAIN WAITER**

**TUNIS, TUNISIA**

**2011-2013**

***Duties and Responsibilities:***

* training all levels of servers, overseeing the proper order and flow of dishes, informing staff about specials and food that is sold out, and keeping the dining areas clean and organized.
* Assist guest with table reservation.
* Assist guest while seating.
* Check with guests to ensure satisfaction with each food course and beverages.
* Responsible for clearing, collecting and returning food and beverage items to proper area.

**HUES BOUTIQUE HOTEL**

**F&B SUPERVISOR**

**AL BARAHA, DEIRA, UAE**

**2014-2018**

***Duties and Responsibilities:***

* Manage all F&B and day-to-day operations within budgeted guidelines and to the highest standards.
* Preserve excellent levels of internal and external customer service.
* Design exceptional menus, purchase goods and continuously make necessary improvements.
* Identify customers’ needs and respond proactively to all of their concerns.
* Lead F&B team by attracting, recruiting, training and appraising talented personnel.
* Establish targets, KPI’s, schedules, policies and procedures.
* Provide a two-way communication and nurture an ownership environment with emphasis in motivation and teamwork.
* Comply with all health and safety regulations.
* Report on management regarding sales results and productivity.
* Managing food and beverage operations within budget and to the highest standards.
* Overseeing all of the issues pertaining to a patron's dining experience, such as quality control, staff management, inventory, health and safety regulations and customer service.
* Creating a functional environmental where the F&B staff can work efficiently and give customers the best experience.
* Maintains continuity among work teams by documenting and communicating actions, and irregularities.

**SKILLS/QUALIFICATIONS**

* Good communication skills. (Written and Verbal)
* Excellent ability to adapt to difficult situations
* Well verse in computer skills (MS Word 2007, MS PowerPoint, MS Excel)
* Mentally and physically fit.
* Can work under pressure, minimal supervision and well organized.
* Should have pleasing personality.
* Excellent guest service skill.
* Good knowledge of food and beverage service.

**EDUCATIONAL ATTAINMENT**

Degree : Bachelor of Science in Hotel and Restaurant Management

University Institution : Superier of Hospitality

 Hammamet South, Tunisia

Year Graduated : S-Y: 2009

**PERSONAL INFORMATION:**

Gender : Male

Age : 30 years old

Birth date : 24th February 1988

Nationality : Tunisian

Passport No. : F795734

Visa Status : residence Visa

Availability of Joining : Immediate

References : Available upon request

***I hereby certify that the above facts content is true and completed to the best of my knowledge. My availability for interview is upon your convenience.***

**ALAEDDINE MEJRI**